

YOLO

EMERGENCY

COMMUNICATIONS

AGENCY



YOLO 911
EMERGENCY DISPATCH

2017

ANNUAL CALLS

FOR SERVICE REPORT

TABLE OF CONTENTS

| | |
|--------------------------|----|
| 2017 STATISTICS | |
| CAD EVENTS | 2 |
| PHONE CALLS | 2 |
| ALL AGENCIES | 3 |
| CITY OF WINTERS | 4 |
| CITY OF WOODLAND | 5 |
| CITY OF WEST SACRAMENTO | 6 |
| COUNTY OF YOLO | 7 |
| YOCHA DEHE WINTUN NATION | 8 |
| ARBUCKLE | 9 |
| COUNTY FIRE | 10 |

YECA – YOLO
EMERGENCY
COMMUNICATIONS
AGENCY

EMD – EMERGENCY
MEDICAL DISPATCHER

CLETS –
CALIFORNIA LAW
ENFORCEMENT
TELECOMMUNICATION
S SYSTEM

CAD – COMPUTER
AIDED DISPATCH

JPA – JOINT POWERS
AUTHORITY

WEIGHTED RECORDS
ENTRIES – ACTUAL
STAFF TIME SPENT

CAD EVENTS & ALL PHONE

YECA UTILIZES TRITECH CAD SOFTWARE TO SUPPORT THE COMPLEXITIES OF YECA'S MULTI-JURISDICTIONAL ENVIRONMENT.

ALL CAD EVENTS =

208,333

+1.6 FROM 2016



ALL FIRE EVENTS =

14,588



ALL LAW EVENTS =

176,510



ALL MEDICAL EVENTS =

13,404



ALL SUPPORT EVENTS =

3,831



YECA UTILIZES AT&T'S VESTA PHONE SYSTEM TO RETRIEVE AND PROCESS INCOMING AND OUTGOING CALLS.

51,816

9-1-1 CALLS

+ .3% FROM 2016

71,801

OUTGOING CALLS

-5% FROM 2016

244,040

INCOMING CALLS

-4% FROM 2016

315,841

TOTAL CALLS

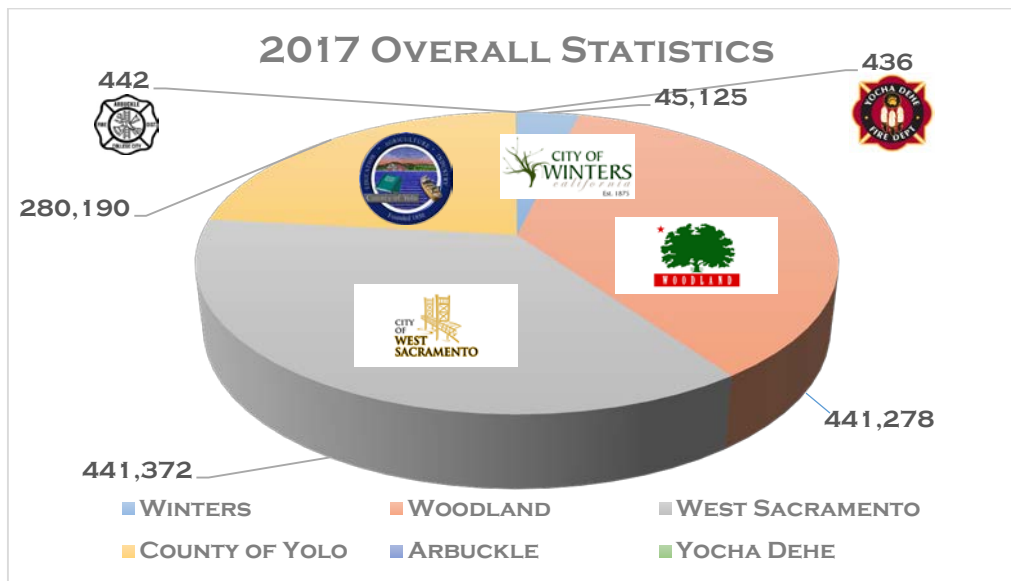
-4.7% FROM 2016



2017 ANNUAL REPORT



ALL AGENCIES



| Overall YECA | 2017 Total | 2016 Total | % Change |
|---------------------------|----------------|----------------------|-------------|
| Calls for Services | | | |
| Law | 155,462 | 160,096 | -3% |
| Fire | 14,588 | 26,581 (combined) | -22% |
| Medical | 13,404 | | |
| Police Records Entries | 9,313 | 4,688 | 13% |
| Probation | 3,325 | 1,939 | 42% |
| Public Works | 2,336 | 2,019 | 14% |
| Animal Control | 8,410 | 7,772 | 8% |
| Support | 1,495 | 1,837 | -19% |
| Total | 208,333 | 205,066 | 1.5% |

CITY OF WINTERS



| Agency | 2017 Total | 2016 Total | % Change |
|--------------------------|---------------|---------------|-------------|
| City of Winters | | | |
| Police | 6,127 | 7,841 | -21% |
| Police Records Entries | 133 | 109 | 18% |
| Fire | 563 | | |
| Medical | 421 | | |
| Public Works | 54 | 44 | 18% |
| Animal Control | 254 | 215 | 15% |
| Total | 7,552 | 8,209 | -16% |
| Weighted Records Entries | 121 | 31 | 74% |
| CLETS Returns | 27,432 | 30,316 | -9% |
| Phone Calls | 10,020 | 14,589 | -31% |
| Total | 45,125 | 53,145 | -16% |

CITY OF WOODLAND



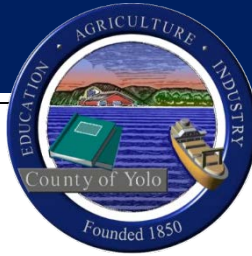
| Agency | 2017 Total | 2016 Total | % Change |
|--------------------------|----------------|----------------|--------------|
| City of Woodland | | | |
| Police | 60,363 | 62,271 | -3% |
| Police Records Entries | 2,874 | 2,486 | 14% |
| Fire | 3,717 | 8015 total | 6% |
| Medical | 4,851 | | |
| Public Works | 1,087 | 1,100 | -1% |
| Animal Control | 2,856 | 2,583 | 10% |
| Total | 75,748 | 68,440 | -0.3% |
| Weighted Records Entries | 2,192 | 715 | 67% |
| CLETS Returns | 253,743 | 255,138 | 1% |
| Total Phone Calls | 109,595 | 122,783 | -10% |
| Total | 441,278 | 447,076 | -3% |

CITY OF WEST SACRAMENTO



| Agency | 2017 Total | 2016 Total | % Change |
|--------------------------------|----------------|----------------|-------------|
| City of West Sacramento | | | |
| Police | 60,774 | 60,914 | -0.2% |
| Police Records Entries | 2,393 | 2,093 | 13% |
| Fire | 3,356 | 9903 total | 0% |
| Medical | 6,580 | | |
| Public Works | 747 | 643 | 14% |
| Animal Control | 2,504 | 2,345 | 6% |
| Total | 76,354 | 65,995 | 1.0% |
| Weighted Records Entries | 1,617 | 603 | 62% |
| CLETS Returns | 260,601 | 256,993 | 1% |
| Total Phone Calls | 102,800 | 123,679 | -17% |
| Total | 441,372 | 447,270 | -3% |

COUNTY OF YOLO



| Agency | 2017 Total | 2016 Total | % Change |
|-------------------------|----------------|----------------|-----------|
| County of Yolo | | | |
| Sheriff | 28,077 | 29,070 | -3% |
| Fire | 5,550 | 7,266 | -4% |
| Medical | 959 | | |
| Public Works | 448 | 232 | 48% |
| Animal Control | 2,796 | 2,434 | 13% |
| District Attorney | 96 | 252 | -62% |
| Maintenance | 41 | 50 | -18% |
| Probation | 3,325 | 1,939 | 42% |
| Social Services | 953 | 692 | 27% |
| Mental Health | 1 | 0 | 100% |
| Environmental Health | 11 | 14 | -21% |
| Communications | 23 | 21 | 9% |
| Explosive Ordinance | 39 | 29 | 26% |
| Fire Investigative Unit | 0 | 2 | 0% |
| Fire Service Misc. | 365 | 365 | 0% |
| Yolo Narcotics | 25 | 82 | -70% |
| Public Guardian | 38 | 83 | -54% |
| Total | 42,747 | 42,531 | 2% |
| CLETS Returns | 144,017 | 146,548 | -2% |
| Total Phone Calls | 93,426 | 70,527 | 25% |
| Total | 280,190 | 259,606 | 8% |

COUNTY FIRE



| Agency | 2017 Total | 2016 Combined | % Change |
|--|--------------|---------------|-----------|
| County Fire | | | |
| Capay Fire | 371 | 453 | -9% |
| Capay Medical | 39 | | |
| Clarksburg Fire | 699 | 626 | 20% |
| Clarksburg Medical | 82 | | |
| Dunnigan Fire | 840 | 1,043 | 2% |
| Dunnigan Medical | 179 | | |
| Elkhorn Fire | 167 | 169 | 11% |
| Elkhorn Medical | 22 | | |
| Esparto Fire | 558 | 753 | 1% |
| Esparto Medical | 205 | | |
| Knights Landing Fire | 182 | 266 | -6% |
| Knights Landing Medical | 69 | | |
| Madison Fire | 314 | 334 | 9% |
| Madison Medical | 53 | | |
| Robbins (<i>Sutter County</i>) Fire | 125 | 143 | 13% |
| Robbins (<i>Sutter County</i>) Medical | 39 | | |
| Willow Oak Fire | 902 | 1,062 | -3% |
| Willow Oak Medical | 124 | | |
| West Plainfield Fire | 413 | 450 | 3% |
| West Plainfield Medical | 50 | | |
| Yolo Fire | 733 | 843 | -5% |
| Yolo Medical | 68 | | |
| Zamora Fire | 246 | 227 | 17% |
| Zamora Medical | 29 | | |
| Total | 6,509 | 6,369 | 3% |

YOCHA DEHE FIRE



| Agency | 2017 Total | 2016 Combined | % Change |
|---------------------------------|------------|---------------|-------------|
| Yocha Dehe Wintun Nation | | | |
| Fire | 114 | 500 | -13% |
| Medical | 322 | | |
| Total | 436 | 500 | -13% |

ARBUCKLE FIRE



| Contract Fire | 2017 Total | 2016 Combined | % Change |
|----------------------|-------------------|----------------------|-----------------|
| Arbuckle | | | |
| Fire | 422 | 442 | -5% |
| Medical | 223 | | |
| Total | 422 | 442 | -5% |